

Service Manual HTML & EWD Viewing Guide for Microsoft Edge

Support document for troubleshooting various ESM HTML and EWD issues. Supports the following issues, language, viewing, access and viewing EWD's.

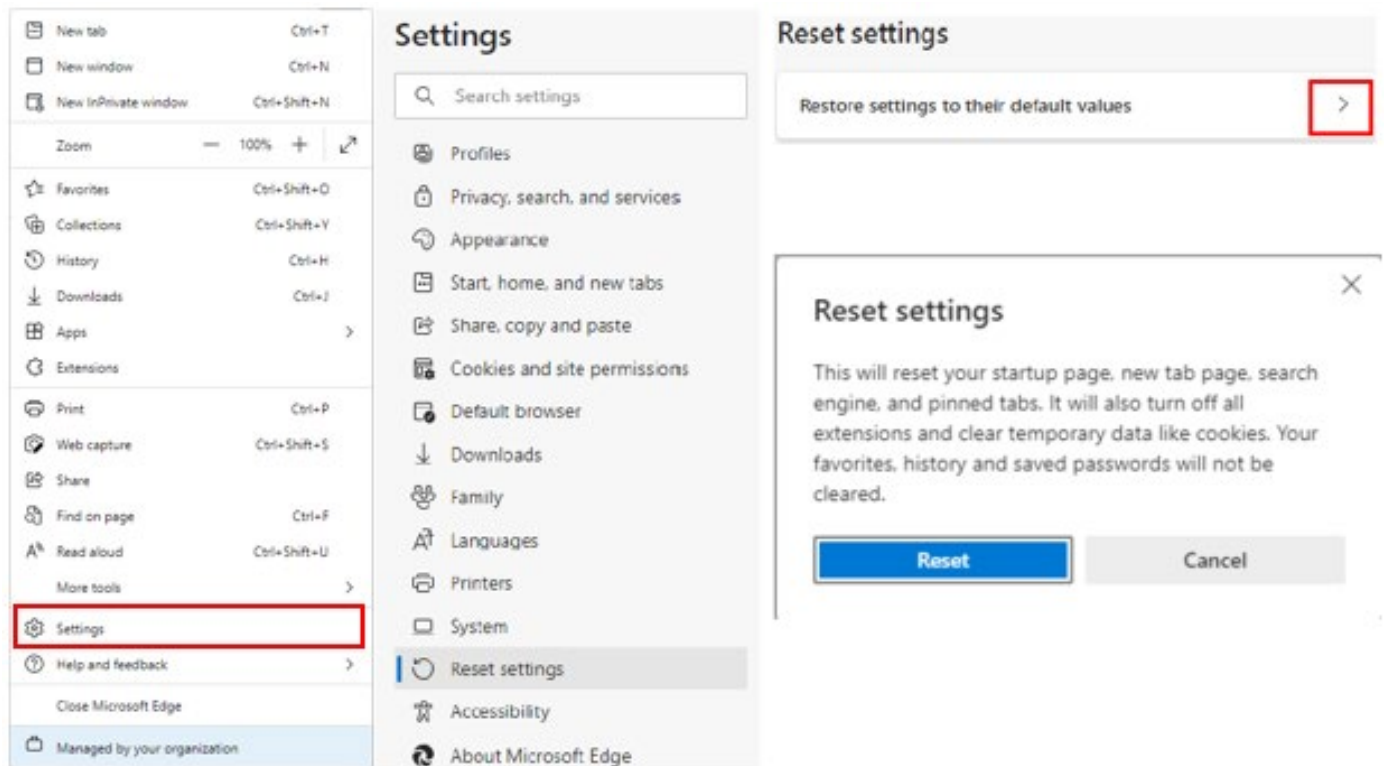
Note: ESM HTML viewing requirement is “Microsoft Edge”

Microsoft Edge Default Settings:

1. Click Edge Settings (Top Right Corner)



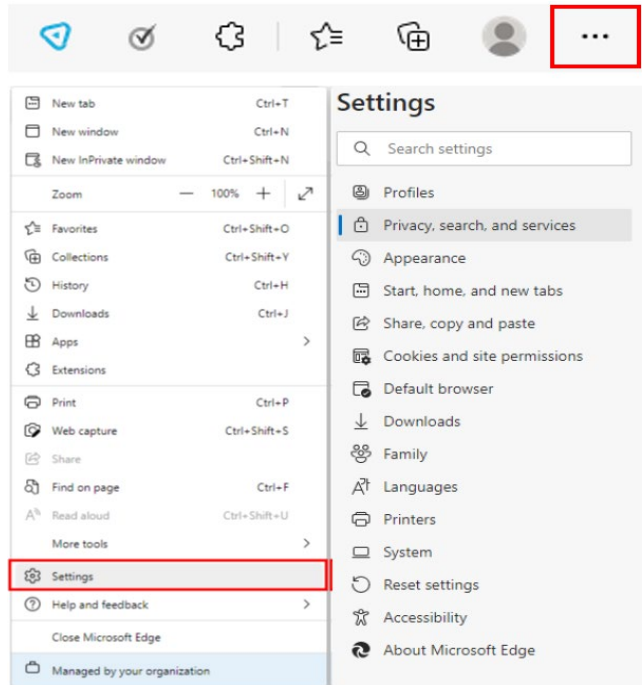
2. Click Settings - Click Reset settings - Click Restore settings to their default values – Click Reset



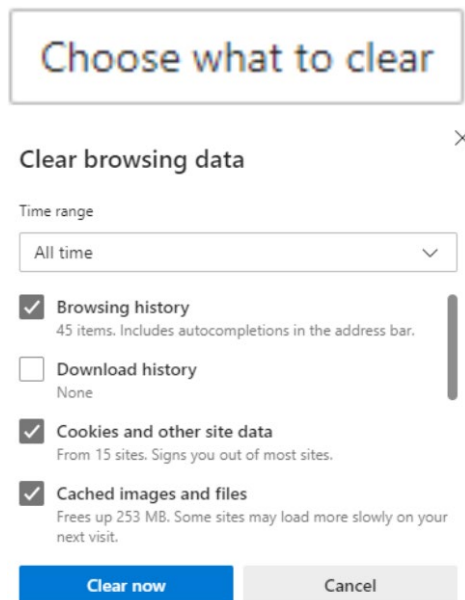
ESM HTML incorrect display version

Removing Temporary Internet Files (Cached files)

1. Click Edge Settings (Top Right Corner) - Click Settings - Click Privacy, search, and services



2. Click Choose what to clear - Select Browsing history, Cookies and other site data, and Cached images and files - Click Clear now

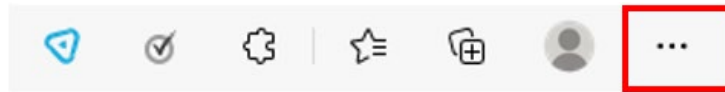


Note: SVGViewer.exe installation location c:\ASIST\Tools

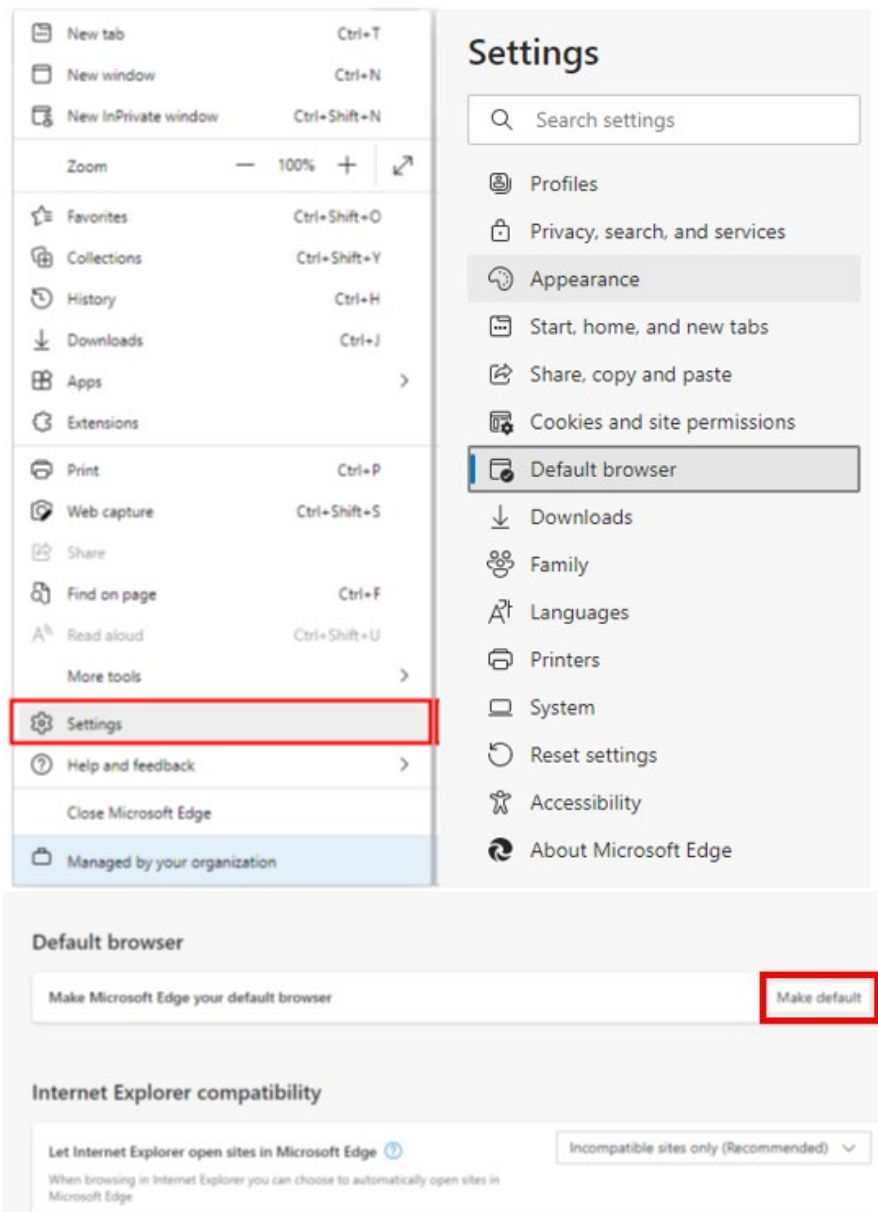
ESM Opens in Internet Explorer

Make Microsoft Edge the default browser

1. In Microsoft Edge in (Top Right Corner) Click Edge Settings



2. Click Settings – Select Default browser - Click Make default



If the message below appears:



Internet Explorer is going away soon. Switch to Microsoft Edge for a better browsing experience

- Browse with Microsoft Edge always (Recommended)
- Browse with Microsoft Edge this time
- Browse with Internet Explorer

We'll open Microsoft Edge whenever you open Internet Explorer and bring over your favorites, passwords, and preferences to Microsoft Edge.



[Learn more](#)

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Select "Browse with Microsoft Edge always (Recommended)"